# 2011 MACBOOK PRO LAPTOP (15" OR 17" SCREEN) QUEBEC CLASS ACTION SETTLEMENT NOTICE OF COURT ORDER APPROVING THE SETTLEMENT

CHARBONNEAU V. APPLE CANADA INC. ET AL. CLASS ACTION (Court File N°: 500-06-000722-146)

This notice concerns you:

If you <u>live in Quebec</u> and purchased, own, or owned a 15" or 17" 2011 MacBook Pro Laptop ("Device(s)"),
-or-

If you live elsewhere but purchased such a Device in Quebec.

PLEASE READ THIS NOTICE CAREFULLY.

THIS CLASS ACTION SETTLEMENT HAS BEEN APPROVED BY THE COURT.

#### WHAT THE ACTION IS ABOUT

If you purchased a 15" or 17" MacBook Pro Laptop manufactured by Apple ("**Device(s)**") in Quebec, or if you live in Quebec and purchased or own such a Device, this is a notice of the settlement of a class action concerning your Device.

The settlement has been approved by the Superior Court of Quebec on **May 11, 2021** and requires Apple Canada Inc. and Apple Inc. (collectively, "**Apple**") to compensate affected clients (the "**Class Members**"). The settlement is not an admission of liability, wrongdoing or fault.

## HOW TO RECEIVE YOUR SHARE OF THE SETTLEMENT FUNDS

### **Direct Group**

The Direct Group is comprised of individuals associated with 15,936 Devices, which Apple has identified from its records as either having received service from Apple for a graphics issue (the Service Group), or about which Apple was contacted for an alleged graphics issue but for which no service was obtained (the Complaint Group).

If you are a member of the Direct Group, you should receive a separate notice by email confirming that you are

a member of the Direct Group and you will receive a payment of up to \$175.00 per Device.

The separate notice to Direct Group members will also provide detailed instructions on how to make an <u>additional</u>

reimbursement claim if the class member also paid for repairs to their Device to fix a graphics issue, but did not receive a reimbursement from Apple.

Claims-Based Group

## If you are not a member of the Direct Group, then you may be a member of the Claims-Based Group and you

the claim is accepted by the Claims Administrator, you may be entitled to receive a payment of up to \$175.00 per Device.

The notice sent to Claims-Based Group members will also provide detailed instructions on how to make an additional reimbursement claim if the class member also paid for repairs to their Device to fix a graphics issue.

may have a right to file a claim if you experienced a graphics issue with your Device prior to January 1, 2017. You should receive a separate notice by email providing you with detailed instructions on how to make a claim. If

additional reimbursement claim if the class member also paid for repairs to their Device to fix a graphics issue, but did not receive a reimbursement from Apple.

#### FOR ADDITIONAL INFORMATION

Copies of all notices, as well as the Settlement Agreement and the other relevant Judgments and proceedings can be found on the Claims Administrator's Settlement Website at: www.laptopgraphicsclassaction.com.

For more information, please contact the Claims Administrator as below:

Laptop Graphics Class Action Administrator c/o RicePoint Administration Inc. P.O. Box 4454, Toronto Station A

> Toronto, ON M5W 4B1 1-866-810-0904 www.laptopgraphicsclassaction.com

25 The Esplanade

The attorneys representing the Class ("Class Counsel") are the firm of Lex Group Inc. (c/o Mtre David Assor), which can be contacted at www.lexgroup.ca.

**NOTE**: any cheque issued under the settlement will remain valid for 7 months from issuance, following which it will be considered stale-dated and will be permanently cancelled by the Claims Administrator (and cannot be replaced thereafter).

THE PUBLICATION OF THIS NOTICE TO CLASS MEMBERS
HAS BEEN APPROVED AND ORDERED
BY THE SUPERIOR COURT OF QUEBEC.