

Laptop Graphics Class Action Administrator  
c/o RicePoint Administration Inc.  
P.O. Box 4454, Toronto Station A  
25 The Esplanade  
Toronto, ON M5W 4B1



*Charbonneau v. Apple Inc. et al.*  
SUPERIOR COURT OF QUÉBEC  
Court file N°: 500-06-000722-146

**A3Q**

<<Name1>>  
<<Name2>>  
<<Add1>>  
<<Add2>>  
<<City, Prov>>  
<<Postal>>  
<<Country>>

**Must Be Postmarked  
No Later Than  
October 01, 2021**

**Claim ID: <<Claim8>>  
PIN: <<PIN>>**

## REIMBURSEMENT CLAIM FORM

### CHANGE OF ADDRESS (ONLY IF DIFFERENT FROM ABOVE)

Primary Address		
Primary Address Continued		
City	Province	Postal Code

### 2011 MACBOOK PRO LAPTOP (15" OR 17" SCREEN) QUEBEC CLASS ACTION SETTLEMENT

#### YOU SHOULD FILL OUT THIS REIMBURSEMENT CLAIM FORM:

- a. **IF** you are a Class Member included in the above Settlement, i.e., you purchased a 15" or 17" MacBook Pro Laptop manufactured by Apple ("Device(s)") in Quebec, or you live in Quebec and purchased, own or owned such a Device;

**AND**

- b. **IF** you paid for Repairs on or before December 31, 2017, for a Graphics Issue which affected your Device prior to January 1, 2017, and you have not already received a reimbursement from Apple. Repairs include, but are not limited to, changing or repairing the logic board or graphics chip of the Device, re-soldering the chips or other Device components, bypassing a graphics chip. Repairs are those conducted in response to a Graphics Issue.

For a more detailed description of the Reimbursement Group, and of the Settlement at large, please visit [www.laptopgraphicsclassaction.com](http://www.laptopgraphicsclassaction.com).



FOR CLAIMS PROCESSING ONLY	OB <input type="checkbox"/>	CB <input type="checkbox"/>	<input type="radio"/> DOC <input type="radio"/> LC <input type="radio"/> REV	<input type="radio"/> RED <input type="radio"/> A <input type="radio"/> B
----------------------------------	-----------------------------	-----------------------------	--	---

**REIMBURSEMENT CLAIM FORM:**

To seek compensation in this Settlement, please provide the following information, failing which your claim may be deemed deficient (except if indicated that it is not mandatory).

You must complete the Reimbursement Claim Form by **October 01, 2021** for your Claim to be considered by the Claims Administrator.

For your Reimbursement Claim to be considered, **you must attach a Receipt for Repair**, in the form of an original receipt, an email receipt, or a photocopy of an original receipt, or other sufficient proof to be accepted by the Claims Administrator (at its discretion). The Receipt for Repair must be dated on or before December 31, 2017.

Any compensation that is provided in response to your claim will be sent via Interac e-Transfer to the email address you provide below, unless otherwise provided.

Compensation will be distributed only if the Claims Administrator approves the claim, and after the Claims Administrator has received all the Reimbursement Claim Forms from all potential claimants. In the event that the total amount of approved claims for the Reimbursement Group surpasses \$750,000.00, the Reimbursement Group members will be paid on a pro rata basis.

Please be patient.

Preference for transfer of funds:  Interac e-Transfer by email  Mailed Cheque

Email address (where you would like to receive the Interac e-Transfer)

Security question for Interac e-Transfer:

- 1. What is the name of your first pet?
- 2. What is your mother's maiden name?
- 3. What is your birth month?

Security question answer for Interac e-Transfer (maximum of 25 characters)

Address to receive mailed cheque, if applicable:

Primary Address

Primary Address Continued

City Province Postal Code

Telephone Number

Serial Number of the Device (please provide this if it is available, but this is **not an obligation**)

Description of the Receipt(s) for Repair submitted with this Claim Form:



## Acknowledgement and Certification:

By checking this box, I, the undersigned, attest that:

- a) I am a Class Member, i.e.,
  - i. I purchased a 15" or 17" MacBook Pro Laptop manufactured by Apple (“**Device(s)**”) in Quebec, or
  - ii. I live in Quebec and purchased, own or owned such a Device.
- b) I paid for a Repair, which includes, but is not limited to: changing or repairing the logic board or graphics chip of the Device, re-soldering the chips or other Device components, or bypassing a graphics chip;
- c) The Repair I paid for was in response to a Graphics Issue, which includes the following symptoms:
  - i. Distorted or scrambled video on the Device screen; and/or
  - ii. No video on the Device screen (or external display) even though the computer is on; and/or
  - iii. Device restarts unexpectedly.
- d) The Graphics Issue affected my Device before January 1, 2017;
- e) I paid for the Repair on or before December 31, 2017;
- f) I was not reimbursed by Apple for the Repair.

Signature: \_\_\_\_\_

Dated (mm/dd/yyyy): \_\_\_\_\_

Print Full Name: \_\_\_\_\_

### Other Compensation under the Settlement:

Class Members cannot be in more than one of the three following groups for a single Device: Service Group, Complaint Group or Remaining Group. However, any Class Member of one of these groups can also be a member of the Reimbursement Group.

For a more detailed description of these various groups, and of the Settlement at large, please visit [www.laptopgraphicsclassaction.com](http://www.laptopgraphicsclassaction.com).

**NOTE:** any cheque issued under the settlement will remain valid for 7 months from issuance, following which it will be considered stale-dated and will be permanently cancelled by the Claims Administrator (and cannot be replaced thereafter).



THIS PAGE INTENTIONALLY LEFT BLANK

